



Brama Hotel

HOSPITALITY | BROMLEY | FRONT-OF-HOUSE SECURITY



Servis front-of-house personnel at Brama Hotel.

Security that supports the guest experience.

Set within the restored Grade II listed Bromley Old Town Hall, Brama is a 23-room boutique hotel. Servis works alongside the hotel team to provide front-of-house security, guest support and an overnight presence that complements its welcoming environment.

01

A professional welcome

Uniformed personnel greet guests, support arrivals and departures, and monitor the entrance and reception. A calm, orderly presence supports the hotel team throughout the day.

02

Guest access and support

Discreet access checks balance security with hospitality. The team helps with directions, local information, luggage and guest enquiries while maintaining oversight of visitors.

03

Overnight reassurance

Outside the 8am-8pm front desk hours, overnight support provides a visible presence, responds to guest requests and incidents, and escalates issues or contacts emergency services when required.

OUR OPERATIONAL PRIORITY

A discreet, responsive security presence, shaped around the hotel and its guests.